

# DEFINITIONS

Word or Statement	Meaning
Abandonment	Termination of medical care of the patient without ensuring the continuation of care at the same level or higher.
Acute Cerebrovascular Accident (Stroke)	Signs/symptoms include: sudden onset of weakness, paralysis, confusion, speech disturbances; may be associated with headache.
Acute Pulmonary Edema	Signs/symptoms include: acute onset of respiratory difficulty. May have history of cardiac disease, pulmonary edema, occasional wheezes and elevated blood pressure.
Advanced Life Support	Special services designed to provide definitive pre-hospital emergency medical care, including, but not limited to cardiopulmonary resuscitation, cardiac monitoring, cardiac defibrillation, advanced airway management, intravenous therapy, administration of specified drugs and other medicinal preparations, and other specified techniques and procedures administered by authorized personnel under the direct supervision of a base hospital as part of a local EMS system at the scene of an emergency, during transport to an acute care hospital, during interfacility transfer, and while in the emergency department of an acute care hospital until responsibility is assumed by the emergency or other medical staff of that hospital.
Agencies authorized to accept mandated reports:	Police Department, Sheriff's Department, Child Protective Services (CPS). School District police and security departments are not included.
Air Ambulance	Aircraft specifically constructed, modified or equipped and used for the primary purpose of responding to emergency calls and transporting critically ill or injured patients whose medical flight crew has at a minimum two (2) attendants certified or licensed in advanced life support.
Air Rescue Service	Air service used for emergencies including search and rescue.
Airway Obstruction	Mechanical upper airway obstruction with history of food aspiration (especially if elderly), alcohol abuse, child playing with small objects.
Alpha	Medical Priority Dispatch: Closest BLS and Ambulance – Cold
ALS Ambulance Staffing	Each ambulance being operated to render ALS medical care shall be staffed at all times by a crewmember that shall at a minimum be an EMT, and a crewmember who shall at a minimum be a paramedic.
ALS Rescue Aircraft	A rescue aircraft which is equipped to provide ALS service, staffed with a minimum of one ALS medical flight crew member.
Altered Level of Consciousness / Syncope	<ul style="list-style-type: none"> <li>• Glasgow Coma Scale less than 15, etiology unclear (consider AEIOU TIPS)</li> <li>• Consider indications for spinal immobilization precautions</li> <li>• Consider diabetes – related complications</li> </ul>
Ambulance	A ground transportation vehicle certified by the California Highway Patrol (CHP) that is specially constructed, modified or equipped and used for the purpose of transporting sick, injured, convalescent, infirm, or otherwise incapacitated persons and staffed with no less than two EMTs. "Ambulance" does not include the transportation of persons in a Litter Van or Wheelchair Van as defined in this section.
Ambulance Permit	The authorization issued by LEMSA, including all documents and/or decals for each ambulance conforming to the requirements of the Ambulance Ordinance # 1344, which is owned or controlled by a person holding a Certificate of Operation indicating the county's approval for the permittee to operate at the assigned level and scope within the county.
Ambulance Provider	A person, firm, partnership, corporation or other organization, which furnishes or offers to furnish ambulance service.
Ambulance Receiving Facility	(2) Title 22 (70411) requires that a Basic Emergency Service, Physician on Duty, be staffed and equipped at all times to provide prompt care for

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	<p>any patient presenting with urgent medical problems.</p> <p>(2) Title 22 (70649) requires that a Standby Emergency Service, Physician on Call, be equipped and maintained at all times to receive patients with urgent medical problems and capable of providing physician service within a reasonable amount of time.</p>
Ambulance Response Zone	A designated geographic area contiguous to other such areas and delineated by the LEMSA for the purpose of ensuring availability of emergency medical transport services at all times by one or more specified providers.
Ambulance Service	The transportation of any person for monetary or other consideration in an ambulance certified by the CHP.
Anaphylaxis	Urticaria and signs of shock. May have any or all the following: mucus membranes, dyspnea, wheezing, chest or throat tightness, abdominal cramps.
Apparent Life-Threatening Event (ALTE)	<p>An Apparent Life-Threatening Event (ALTE) is an episode that frightens a child's caretaker and may indicate a new onset medical condition. These events can involve any of the following:</p> <ul style="list-style-type: none"> <li>• Apnea</li> <li>• Color change (cyanosis, pallor, erythema)</li> <li>• Marked change in muscle tone (limpness)</li> <li>• Choking or gagging</li> </ul>
Assaultive or Abusive Conduct	"Assaultive or abusive conduct" means mayhem, battery, sexual battery, rape, and the other types of violence or abusive conduct specified in Subsection (d) of Penal Code Section 11160.
Atrial Fibrillation	Appearance of irregularly irregular rhythm with variations in both R wave to R wave interval and amplitude. If QRS width > 0.12, go to Wide Complex Guideline.
Atrial Flutter	Appearance of classic saw tooth pattern rhythm with ventricular response rates rarely > 150 to 180. If QRS width > 0.12, go to Wide Complex Guideline.
Automated External Defibrillator or AED	AED means an external defibrillator capable of cardiac rhythm analysis, which will charge and, with or without further operator action, deliver a shock after electronically detecting and assessing ventricular fibrillation or rapid ventricular tachycardia. These devices are known as fully or semi-automatic defibrillators.
"Authorized registered nurse", "mobile intensive care nurse", or "MICN"	A registered nurse who is functioning pursuant to Section 2725 of the Business and Professions Code and who has been authorized by the medical director of the local EMS agency as qualified to provide pre-hospital advanced life support or to issue instructions to pre-hospital emergency medical care personnel within an EMS system according to standardized procedures developed by the local EMS agency consistent with statewide guidelines established by the authority.
AED Instructor	An individual who meets the requirements of CA Title 22, Chapter 1.5, Article 3.
Base Hospital	Hospitals which, upon designation by the local EMS agency and upon the completion of a written contractual agreement with the local EMS agency, is responsible for directing the advanced life support system or limited advanced life support system and pre-hospital care system assigned to it by the local EMS agency.
Base Hospital physician or "BHP"	A physician and surgeon who is currently licensed in California, who is assigned to the emergency department of a base hospital, and who has

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	been trained to issue advice and instructions to pre-hospital emergency medical care personnel consistent with statewide guidelines established by the authority.
Basic Life Support or BLS	Emergency first aid and cardiopulmonary resuscitation procedures which, as a minimum, include recognizing respiratory and cardiac arrest and starting the proper application of cardiopulmonary resuscitation to maintain life without invasive techniques until the victim may be transported or until advanced life support is available.
Best Practices	Processes that, through experience and research, have proven to be the best method to achieve a desired result.
BLS Ambulance Staffing	Each ambulance being operated to render BLS medical care shall be staffed at all times by a driver who shall at a minimum be an EMT, and an attendant who shall at a minimum be an EMT.
BLS Rescue Aircraft	A rescue aircraft whose medical crew has at a minimum one attendant certified as an EMT.
Brady dysrhythmias	Heart rate < 50 bpm with decreasing perfusion and responsiveness.
Bravo	Medical Priority Dispatch: Closest BLS – Hot and Ambulance – Cold
Bronchospasm	Acute onset of respiratory difficulty, including toxic inhalation, asthma, COPD and other etiologies that may induce bronchospasm.
California EMS Data Set	The California approved list of core and elective data elements to be collected for EMS calls and transmitted to the local EMS agency for submission to the state data system.
California EMS Information System	The CEMSIS is a statewide repository for EMS incident and patient care data. It will include the linking of incident data to dispatch, pre-hospital care, emergency department, hospital discharge, and vital statistics data creating a patient care record containing all services related to a single individual in a single event.
Cardiogenic Shock	Systolic blood pressure less than 90. Shock-like appearance suggestive of cardiac origin; <b>MAY</b> have chest pain typical of myocardial ischemia. The patient may present with “adventitious breath sounds” i.e. crackles/rales more often than clear breath sounds.
Cardiopulmonary Resuscitation CPR	Cardiopulmonary resuscitation, i.e., opening and maintaining an airway, providing artificial ventilation by rescue breathing, and providing artificial circulation by means of external cardiac compression.
Catchment Area	The geographic area served by a specified health care facility or EMS agency.
Certificate	Means a specific document issued to an individual denoting competence in the named area of pre-hospital service.
Certificate of Operation	The document issued by the county to a permittee that has met the requirement to operate an ambulance service in Napa County. Certificates of Operation will be issued for ALS, BLS and CCT levels of service.
Charlie	Medical Priority Dispatch: Paramedics – Hot and Ambulances – Cold
Child	Any person under the age of eighteen (18).
Closed Access Crime Scene	Unsecured, hazard still exists.
Cold	Medical Priority Dispatch: Refers to a Code 2 Response
Cold Crime Scene	No evidential concerns or hazard present.
Communications System	Those resources and arrangements for notifying the EMS system of an emergency, mobilizing and dispatching resources, exchanging information, remote monitoring of vital indicators, and radio transmission of treatment procedures and directions.
Competent	The patient is alert and oriented and has the capacity to understand the circumstances surrounding his/her illness or impairment, and the risks

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	associated with refusing treatment or transport. (P# 2006)
Contamination Reduction Corridor	At Hazardous Materials Incidents: An area within the “Contamination Reduction Zone” where the actual decontamination takes place.
Contamination Reduction Zone (Warm Zone)	At Hazardous Materials Incidents: Area between the “Exclusion Zone” and the “Support Area”.
Continuing Education (CE) Provider	Is a/an agency, organization, hospital, corporation, or individual that has been authorized by the local EMS agency to provide continuing education necessary for recertification or reaccreditation of pre-hospital personnel.
Core Data	A list of data elements considered necessary to evaluate the delivery of EMS care statewide and address the state quality improvement indicators. These data elements are also in compliance with the NHTSA approved core data set for collection at the state level to be transmitted to the National EMS Information System (NEMSIS).
County Dispatch	The county designated Public Safety Answering Point dispatch center(s).
County Policies	The policies and regulations as defined in the LEMSA’s Policy and Procedure Manual.
Critical Care Transport or CCT	Any transport of a patient where the skill level required in the care of that patient during transport exceeds the basic life support, Emergency Medical Technician (EMT) and paramedic level and scope of training.
Critical Care Transport Policies	The policies and regulations as defined in the LEMSA’s Policy & Procedure Manual.
Crush Syndrome	Crush syndrome can develop when an individual is entrapped with extensive tissue involvement. Entrapment should be broadly interpreted to mean that movement and circulation have been compromised and some type of extrication assistance is necessary. <b>Patient with extended extremity or torso entrapment (usually &gt; two (2) hours)</b>
Definitive Care	A level of therapeutic intervention capable of providing comprehensive health care services for a specific condition.
Delta	Medical Priority Dispatch: BLS, Paramedics & Ambulance: Hot Response
Designated Dispatch Center	The agency that has been designated by the EMS Agency for the purpose of coordinating EMS aircraft response to the scene of a medical emergency.
Designated Facility	A hospital that has been designated by a LEMSA to perform specified emergency medical services systems functions pursuant to guidelines established by the EMS Authority (e.g., base hospitals, trauma centers, and pediatric critical care centers).
Destination of Emergency Patients	Patients shall be transported to the nearest appropriate California licensed emergency receiving facility which is equipped, staffed, and prepared to receive emergency cases and administer emergency medical care appropriate to the needs of the patient, in accordance with a Point-of-Entry Guideline approved by the Napa County EMS Agency Medical Director.
Disaster	<i>See Medical Disaster</i>
Dispatch Center	A system that is responsible for establishing communications channels and identifying the necessary equipment and facilities to permit immediate management and control of a patient through the EMS System. This system must provide access and availability to public safety resources essential to the effective and efficient management of the response.
Dispatch Triage	The process of sorting requests for emergency medical assistance based on information provided by the reporting party so that the appropriate resources can be mobilized.
Domestic Violence	Domestic Violence is abuse committed against an adult or fully emancipated minor who is a spouse, former spouse, cohabitant, former

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	cohabitant, or person with whom the suspect has had a child, is having or has had a dating relationship. Ref: Penal Code 13700 (b).
Drowning	Loss of consciousness in water, now in full cardiopulmonary arrest.
Emancipated Minor	A person less than eighteen (18) years of age who: <ul style="list-style-type: none"> <li>• Is married or previously married</li> <li>• Is on active duty in the military</li> <li>• Is an emancipated minor decreed by court, with identification card by DMV</li> </ul>
Emergency	Condition or situation in which an individual has a need for immediate medical attention, or where the potential for need is perceived by EMS personnel or a public safety agency.
Emergency Ambulance	An emergency medical transport provider operating within an organized EMS system for the purpose of assuring twenty-four hour availability of such services. This pertains to all ground, air, or water emergency medical transport.
Emergency Call	A 9-1-1 or other emergency request for an ambulance to transport or assist persons in apparent sudden need of medical attention; or an ambulance transport that is initially classified as a non-emergency call that becomes an emergency call due to a change in the patient's medical condition; or a medical emergency, as determined by a physician, to transport blood, or any therapeutic device, accessory to such device, or tissue or organ for transplant.
Emergency Department or ED	The area of licensed general acute care facility that customarily receives patients in need of emergent medical evaluation and care.
Emergency Medical Dispatcher (EMD)	Any person employed by an agency providing emergency medical dispatch service that has successfully completed an Emergency Medical Services Agency approved EMD training program and is currently certified.
Emergency Medical Services (EMS)	The services utilized in responding to a medical emergency.
Emergency Medical Services Aircraft (EMS Aircraft)	Is a general policy term used to describe all levels of air providers functioning within the County of Napa EMS System.
EMS Aircraft Providers	Are defined as any company, lessee, agency (excluding agencies of the federal government), provider, owner, and/or operator who provide or make available EMS air transport or medical personnel either directly or indirectly. Any hospital where an EMS Aircraft Provider is based, housed, or stationed permanently or temporarily is also considered an EMS Aircraft Provider.
EMS Communications Center	The county designated ambulance dispatch center.
EMS Plan	A plan for the delivery of emergency medical services.
EMS Receiving Hospital	Title 22 (70411) requires that a Basic Emergency Service, Physician on Duty, be staffed and equipped at all times to provide prompt care for any patient presenting with urgent medical problems.  Title 22 (70649) requires that a Standby Emergency Service, Physician on call, be equipped and maintained at all times to receive patients with urgent medical problems and capable of providing physician service within a reasonable amount of time.
Emergency Medical Services System or EMS System	A specially organized arrangement which provides for the personnel, facilities, and equipment for the effective and coordinated delivery in an EMS area of medical care services under emergency conditions.
Emergency Medical Technician or EMT	An individual trained in all facets of basic life support according to standard prescribed by this part and who has a valid certificate issued pursuant to

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	this part. This definition shall include, but not be limited to, EMT and A-EMT
EMT AED	An individual who has met the certification requirements of Title 22, Chapter 2 (EMT) and who has received additional training and is legally permitted to treat out-of-hospital cardiac arrest due to pulseless ventricular tachycardia or ventricular fibrillation with an automatic or semi-automatic defibrillator. EMT trained using the new state curriculum (114 hours) which includes AED training, and an EMT who has met the AED requirements to recertify after January 1, 2002, do not need additional training.)
EMT AED Service Provider	An agency, or organization, which is responsible for, and is approved (by State EMS Authority or Napa County EMS Agency to operate an AED.
Emergency Medical Technician-Paramedic, "EMT-P", "Paramedic", or "mobile intensive care paramedic"	An individual whose scope of practice to provide advanced life support is according to standards prescribed by this division and who has a valid certificate issued pursuant to this division.
Emergent	See <i>emergency</i> .
Exclusion Zone (Hot Zone)	At Hazardous Materials Incidents: The area immediately around the spill.
Exclusive Operating Area (EOA)	An EMS area or sub area defined by the emergency medical services plan for which a local EMS agency, upon recommendation of a county, restricts operations to one or more emergency ambulance services or providers of limited advanced life support or advances life support.
Failure	Is defined as inability to meet or exceed such standards according to the terms outlined in the agreement for service.
First Responder ALS	A unit staffed and equipped with a minimum of one California State licensed and LEMSA accredited paramedic capable of providing ALS at scenes of medical emergencies.
Football Helmet Removal	A patient wearing a football helmet along with shoulder pads.
Force Majeure	An event or effect that cannot be reasonably anticipated or controlled.
Grandfathering	The section of the local EMS transportation plan that continues the use of existing ambulance service providers operating within a local EMS area in the manner and scope in which the services have been provided without interruption since January 1, 1981.
HazMat teams	Specially trained individuals who respond to and function within the Exclusion Zone (Hot Zone) or Contamination Reduction Zone (Warm Zone) of Hazardous Materials Incidents.
Health Practitioner	A "health practitioner" means a physician, surgeon, psychiatrist, psychologist, dentist, resident, intern, podiatrist, chiropractor, licensed nurse, dental hygienist, optometrist, or any other person who is currently licensed under the Division 2 of the Business and Professional Code (commencing with Section 500), a marriage, family and child counselor; any EMT, A-EMT, paramedic, or other person certified pursuant to Division 2.5 of the Health and Safety Code (commencing with Section 1797), a psychological assistant registered pursuant to Section 2913 of the Business and Professional Code; a marriage, family and child counselor trainee, as defined in subdivision © of Section 4980.03 of the Business and Professional Code; an unlicensed marriage, family and child counselor intern; a state or county public health employee who treats a minor for venereal disease or any other condition; a coroner; a medical examiner, or any other person who performs autopsies; or a religious practitioner who diagnoses, examines, or treats children.
Heat Cramps / Heat Exhaustion	Cramping of the most worked muscles following replacement of exertion induced fluid losses (sweating) with water; exhaustion, fatigue, flu-like

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	symptoms, normal / slightly elevated body temperature, normal mental status with clear lung sounds.
Heat Stroke	Triad of exposure to heat stress, altered level of consciousness and elevated body temperature (usually $\geq 104$ degrees F or 40 degrees C); often associated with absence of sweating, tachycardia and hypotension.
Hospital	Means an acute care hospital licensed under Chapter 2 (commencing with Section 1250) of Division 2, with a permit for basic emergency service.
Hospital Emergency Incident Command System (HEICS)	A hospital disaster response plan based upon the incident command system.
Hot	Medical Priority Dispatch: refers to a Code 3 response
Hypothermia	Moderate Hypothermia: Conscious and shivering, lethargic, skin pale and cold.  Severe Hypothermia: Stuporous or comatose, dilated pupils, hypotensive to pulseless, slowed to absent respirations.
Imminent Delivery	Regular contractions, bloody show, low back pain, feels like bearing down, crowning.
Inappropriate shock from implanted defibrillator	Defibrillator shocks observed by paramedic in the absence of Ventricular Tachycardia or Ventricular Fibrillation.
Incident Command System (ICS)	A standardized on-scene emergency management system.
“Individual not requiring transport” or “release at scene”	An individual who, after a complete assessment by ALS personnel, does not appear to have a medical problem that requires immediate treatment and/or transportation by the medical system.
Injury	For the purposes of this section (Report of Personal Injuries Resulting from Assaultive or Abusive Conduct), “injury” shall not include any psychological or physical condition brought about solely through the voluntary administration of a narcotic or restricted dangerous drug.
Intraosseous Infusion	An alternative technique for establishing IV access in critical adult and pediatric patients when peripheral IV access is difficult or time sensitive.
Limited Access Crime Scene	Critical evidence could be destroyed or compromised; hazard may still exist.
Limited Advanced Life Support (LALS)	Special service designed to provide pre-hospital emergency medical care limited to techniques and procedures that exceed basic life support but are less than advanced life support.
Litter Van Transport	A vehicle which is modified, equipped and used for the purpose of providing nonemergency medical transportation for those patients with stable medical conditions who require the use of a litter or gurney and which is not routinely equipped with the medical equipment or personnel required for the specialized care provided in an ambulance.
Local EMS Agency	The agency, department, or office having primary responsibility for administration of emergency medical services in a county.
Major Trauma Patients	Those patients meeting trauma triage criteria.
Mandated Reporter	Is any healthcare practitioner, childcare custodian, or employee of a child protective agency. This includes EMTs and paramedics.
Medical Control	Physician responsibility for the development, implementation, and evaluation of the clinical aspects of an EMS system.
Medical Disaster	A natural or human-caused event which overwhelms the medical resources within a system. It is characterized by a wide geographic scope and by damage to medical facilities and the transportation system. Because of its wide scope, it must be managed by a centralized, off-scene command system.

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Medical Emergency	An unforeseen situation in which there is a real or perceived need for immediate medical care, based on an injury or other unforeseen acute physical or mental disorder.
Medical / Health Operational Area Coordinator (MHOAC)	The individual within the operational area tasked with organizing or managing medical/health services during a disaster.
Medical Priority Dispatch Systems Response Times for Bravo calls	Are defined as: The length of time between the times the call is received by the provider agency until the ambulance arrives at the scene.
Medical Priority Dispatch Systems Response Times for Delta and Charlie calls	Are defined as: The length of time between the time the call is received by the provider agency until the contracted ambulance or ALS resource arrives at the scene.
Metro	All census places with a population density of greater than 500 persons per square mile; or census tracts and enumeration districts without census tracts that have a population density of greater than (500) persons per square mile.
Minor	A person less than eighteen (18) years of age who is not emancipated.
Multi-casualty incident (MCI)	A natural or human caused event that may overwhelm the medical resources within a system and may result in multiple injuries or deaths. It is characterized by a limited geographic scope and can be managed by an on-scene command system.
Mutual Aid	The furnishing of resources, from one individual or agency to another individual or agency, including but not limited to facilities, personnel, equipment, and services, pursuant to an agreement with the individual or agency, for use within the jurisdiction of the individual or agency requesting assistance.
Narrow Complex Tachycardia	<ul style="list-style-type: none"> <li>• QRS &lt; 0.12 sec documented rhythm in two (2) leads (If &gt; 0.12 sec, go to Wide Complex guideline).</li> <li>• Compatible history (vague, nonspecific).</li> <li>• P waves absent / abnormal.</li> <li>• HR is not variable and is &gt; 150 bpm.</li> <li>• History of abrupt rate changes.</li> </ul>
Near Drowning	Loss of consciousness in water, not in full cardiopulmonary arrest.
Neglect	Negligent failure of a parent or caretaker to provide adequate food, clothing, shelter, medical/dental care, or supervision.
Non-emergency	A situation in which there is a no perceived need for immediate action or decision making to prevent mortality or to reduce serious morbidity (adjective form: non-emergent).
Omega	Medical Priority Dispatch: Referral to Alternate Care
On-Line Medical Director	Each receiving hospital designates an On-Line Medical Director who shall be responsible for receiving hospital operations.
On View	When a pre-hospital care provider either comes upon the scene of a medical/traumatic emergency or is flagged down by bystanders requesting assistance for a medical/traumatic emergency for which that provider has not been dispatched.
Open Access Crime Scene	Evidence still has to be collected but personnel have access to entire area.
Operational Area	An intermediate level of the state emergency organization for disasters, consisting of a county and all political subdivisions within the county area.
Patient Team Leader	(1) If multiple ALS personnel of the same certification are on scene, the first arriving ALS person will coordinate the medical response as the "patient team leader". (2) If the ambulance arrives first the ambulance paramedic is patient team

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	<p>leader.</p> <p>(3) If the paramedic first responder unit arrives first, the paramedic on the first responder unit is the patient team leader.</p>
Pediatric Allergic Reaction	<p><u>Mild:</u> Urticaria (itchy, raised welts).</p> <p><u>Moderate or Severe:</u> Urticaria, and at least one of the following: swelling of mucous membranes, dyspnea, wheezing, chest or throat tightness, Abdominal cramps.</p> <p><u>Anaphylaxis:</u> Urticaria with signs of shock.</p>
Pediatric Emergency Medical and Critical Care System	A sub-system within the EMS system designed to manage the treatment of the emergent pediatric patient.
Pediatric Severe Pain	<ul style="list-style-type: none"> <li>• Severe pain (usually musculoskeletal) in the presence of adequate vital signs and level of consciousness.</li> <li>• Patient does not fit any other treatment protocol, i.e., major trauma, burns, etc.</li> <li>• Extrication, movement or transport is required which will cause considerable pain to the patient AND there are no known contraindications to administering analgesia.</li> </ul>
Permittee	A person, firm, partnership, corporation or other organization to whom a Certificate of Operation and Ambulance permit(s) have been issued for purposes of operating an ambulance service.
Personal Protective Equipment or PPE	The minimum equipment, supplies, and personal protective equipment – per responder – to ensure safety and readiness as required by EMS Policy Manual.
Physical abuse	Is a physical injury, including death, which appears to have been inflicted by other than accidental means.
Poison Control Center (PPC)	A hospital-based facility or other facility which, as a minimum, provides information and advice regarding the management of individuals who have or may have ingested or otherwise been exposed to poisonous or possibly toxic substances, and which has been designated by the Emergency Medical Services Authority.
Poisoning / Overdose	Ingestion and / or exposures to one or more toxic substances, including alcohol.
Pre-hospital Continuing Education (CE) Provider	A/an agency, organization, hospital, corporation, or individual that has been authorized by the local EMS agency to provide continuing education necessary for recertification or reaccreditation of pre-hospital personnel.
Pre-hospital Emergency Medical Services	A sub-system of the emergency medical services system which provides medical services to patients requiring immediate assistance due to illness or injury, prior to the patient's arrival at an emergency medical facility.
Pre-hospital Liaison Nurse	An individual licensed by the State of California as a Registered Nurse (RN) with experience in and knowledge of hospital operations and NCEMSA policies and procedures, and who is employed by a receiving hospital for that role.
Pre-hospital Time	The interval of time between activation of the emergency medical transport response to an emergency incident and arrival of the emergency patient at a receiving facility.
Primary Transport	Transport of an emergency patient from the scene of an emergency incident to a receiving facility.

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Provider	An organization, institution, or individual authorized to provide direct patient care.
Public Safety AED	An individual who has met the training requirements of Title 22, Chapter 1.5 (Public Safety Personnel), and who has received additional training and is legally permitted to treat out-of-hospital cardiac arrest due to ventricular fibrillation and pulseless ventricular tachycardia with an automatic or semi-automatic defibrillator.
Public Safety AED Service Provider	An agency, or organization, which is responsible for, and is approved (by State EMS Authority or Napa County EMS Agency) to operate an AED.
Public Safety Agency	A functional division of a public agency that provides fire fighting, police, medical or other emergency services.
Public Safety Answering Point (PSAP)	The location at which an emergency telephone call is answered and either appropriate resource is dispatched or the request is relayed to the responding agency.
Quality Improvement (QI)	A method of evaluation of services provided, which includes defined standards, evaluation methodologies, and utilization of evaluation results for continued system improvement.
QI Coordinator	An individual designated by the Public Safety/EMT AED Provider for the purpose of implementing and maintaining the provisions outlined in this policy. This individual is responsible for overseeing the initial and on-going training and quality assurance aspects of the Public Safety/EMT AED Program. The QI Coordinator also acts as a liaison between the AED provider agency and the Napa County EMS Agency.
Receiving Facility / Receiving Hospital	A general acute care facility which has been assigned a role in the EMS system by the LEMSA.
Refusing care against medical advice (AMA)	A competent adult who is determined by EMS or base hospital personnel to have a medical problem which requires the immediate treatment and/or transport capabilities of the EMS system, and who had been advised of his/her condition and the known and unknown risks and/or possible complications of refusing medical care, and who still declines treatment or transport.
Relationship to First Responders	When emergency medical services are initially provided by first responders services, such as fire or police agencies, transition of patient care shall include appropriate historical and medical information to ensure continued services are rendered.
Remote / Wilderness	(Definition applies to response time criteria, goals, and guidelines): Population density of less than ten (10) persons per square mile.
Rescue Aircraft	An aircraft whose primary function is not pre-hospital emergency medical transport but which may be utilized for pre-hospital emergency patient transport when use of an air or ground ambulance is inappropriate or unavailable.
Response Time	(Definition applies to response time criteria, goals, and guidelines): The time interval from the last of the dispatch information being broadcast to the EMS resource to arrival on scene.
Rural	(Definition applies to response time criteria, goals, and guidelines): Population density of ten to ninety-nine (10-99) persons per square mile.
Rural	All census places with a population density of seven to fifty (7 to 50) persons per square mile; or census tracts or enumeration districts without census tracts that have a population density of seven to fifty (7 to 50) persons per square mile.
Safe Refuge Area	At Hazardous Materials Incidents: A holding area within the "Contamination Reduction Zone" where victims are placed while waiting for

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	decontamination.
Secondary Transport	Transport of an emergency patient from an initial receiving facility to a second treatment facility
Seizures	Two (2) generalized seizures without regaining consciousness or paramedic-observed activity for two minutes.
Semi-Rural	(Definition applies to response time criteria, goals, and guidelines): Population density of one hundred to four hundred and ninety-nine (100-499) persons per square mile.
Service Area	The geographic area within which an EMS agency or health care facility provides service.
Severe Nausea / Vomiting	Intractable nausea and / or vomiting unrelieved by patient positioning
Severe Pain	<ul style="list-style-type: none"> <li>• Severe pain in the presence of adequate vital signs and level of consciousness.</li> <li>• Extrication, movement or transportation is required which will cause considerable pain to the patient AND there are no known contraindications to administering analgesia.</li> </ul>
Severe Pre-Eclampsia / Eclampsia	Third trimester pregnancy with hypertension (BP systolic > 160, diastolic > 110), mental status changes, visual disturbances, peripheral edema (pre-eclampsia), seizures and / or coma (eclampsia).
“Sexual abuse, Sexual assault on, or the exploitation of, a minor;”	Rape, rape in concert (aiding or abetting or acting in concert with any person in the commission of a rape), incest, sodomy, oral copulation, penetration of genital or anal opening by a foreign object, and child molestation. It also includes lewd or lascivious conduct with a child under the age of fourteen years, which may apply to any lewd touching if done with the intention of arousing or gratifying the sexual desire of either the person involved or the child. Sexual exploitation includes conduct or activities related to pornography depicting minors, and promoting prostitution by minors.
Significant Medical Incident	A medical incident which is larger than normal, including both multi-casualty incidents and medical disasters.
Simple Triage and Rapid Treatment (START)	A standardized method for quickly assessing patient needs in a multi-casualty event or disasters.
Special event	Any activity or situation, including, but not limited to street fairs, concerts, sporting events, contests, or other events that place a grouping or gathering of people in one general locale or participating in a regional event sufficient in number, or subject to activity that creates the need to have on-site EMS services which may include one or more ambulances pre-positioned at the event.
Standardized Emergency Management System (SEMS)	A system for managing response to multi-agency and multi-jurisdiction emergencies in California.
Standing Orders	Protocol does not require Base Hospital Consultation.
Stat	From Latin word: Statim which means immediately
Statewide EMS System	A network of local EMS systems which is integrated and coordinated at the state level.
Suburban	All census places with a population density of fifty to one hundred (51 to 100) persons per square mile; or census tracts or enumeration districts without census tracts that have a population density of fifty to one hundred (51 to 100) persons per square mile.
Support Area (Cold Zone)	At Hazardous Materials Incidents: Clean area outside “contamination Reduction Zone” where equipment and rescue personnel are staged to receive and treat decontaminated patients.
Technical Advisory Group	An oversight body within each organization level EMS QI Program that is

# DEFINITIONS

Word or Statement	Meaning
	responsible for implementing the quality/performance improvement plan.
Tension Pneumothorax	Air leak into pleural space through a hole in lung, acting as a one-way valve. Assessment confirmed by some of the following: <ul style="list-style-type: none"> <li>• Decreased breath sound, uni- or bilaterally</li> <li>• Tracheal shift away from affected side</li> <li>• Extreme dyspnea</li> <li>• Neck vein distension</li> <li>• Agitation</li> <li>• Possible cyanosis</li> <li>• Hypotension</li> <li>• Hyperresonance to percussion</li> </ul>
Transferring Facility	The facility <u>from</u> which the patient is being transferred.
Urban	All census places with a population density of one hundred and one to five hundred (101 to 500) persons per square mile; or census tracts and enumeration districts without census tracts that have a population density of one hundred and one to five hundred (101 to 500) persons or more per square mile.
Urban Area	(Definition applies to response time criteria, goals, and guidelines): Population density of five hundred to nine hundred and ninety-nine (500-999) persons per square mile.
Vaginal Hemorrhage with shock	Profuse vaginal bleeding, signs of shock.
Vaginal Hemorrhage without shock	Abnormal (non-menstrual) vaginal bleeding, between menses, during pregnancy, post-partum or post-operative; any bleeding in third trimester.
Ventricular Ectopy	The presence of continuous chest pain with couplets, or non-sustained runs of ventricular tachycardia.
Wheelchair Van Transport	Any vehicle specially constructed, modified or equipped and/or used for the purpose of transporting patients in wheelchairs for whom the need for any medical care, treatment or procedure is not required, likely, or foreseeable.
Wide Complex Tachycardia	Regular, Wide ventricular complexes greater than 150 BPM.
Wilderness	Census tracts or enumeration districts without census tracts that have a population of fewer than seven (7) persons per square mile.
5150	Refers to a patient who is held under the authority of Welfare and Institutions Code, Section 5150, because the patient is a danger to himself/herself, a danger to others, and /or gravely disabled, e.g., unable to care for self. This written order may be placed by a law enforcement officer, County mental health worker, or an emergency physician certified by the County to place an individual on a 5150 hold.